



Resources Department
Town Hall, Upper Street, London, N1 2UD

AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on **5 November 2018 at 7.30 pm.**

Lesley Seary
Chief Executive

Enquiries to : Ola Adeoye
Tel : 020 7527 3044
E-mail : democracy@islington.gov.uk
Despatched : 28 October 2018

Membership

Councillor Rowena Champion (Chair)
Councillor Roulin Khondoker (Vice-Chair)
Councillor Santiago Bell-Bradford
Councillor Tricia Clarke
Councillor Alice Clarke-Perry
Councillor Mouna Hamitouche MBE
Councillor Clare Jeapes
Councillor Matt Nathan
Councillor Caroline Russell

Substitute Members

Councillor Osh Gantly
Councillor Satnam Gill OBE
Councillor Anjna Khurana
Councillor Angela Picknell

Quorum is 4 members of the Committee



A.	Formal Matters	Pages
-----------	-----------------------	--------------

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

***(a)Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.

(b) Sponsorship - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.

(c) Contracts - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.

(d) Land - Any beneficial interest in land which is within the council's area.

(e) Licences- Any licence to occupy land in the council's area for a month or longer.

(f) Corporate tenancies - Any tenancy between the council and a body in which you or your partner have a beneficial interest.

(g) Securities - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

- | | | |
|----|-----------------------------|-------|
| 4. | Minutes of Previous Meeting | 1 - 4 |
| 5. | Public Questions | |

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

6. Chair's Report

B.	Items for Decision/Discussion	Pages
1.	Scrutiny Review Witnesses - Garden Class Room & Octopus Network	
2.	Quarter 1 Performance Report (2018/19) - Employment & Skills	5 - 14
3.	Annual Report of the Executive Member for Economic Development (2017/18)	15 - 58
4.	Annual Report of the Executive Member for Environment & Transport (2017/18)	59 - 66
5.	Work Programme 2018/19	67 - 68

C. Urgent non-exempt items (if any)

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

D. Exclusion of press and public

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

E.	Confidential/exempt items	Pages
-----------	----------------------------------	--------------

F. Urgent exempt items (if any)

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 4 December 2018

London Borough of Islington

Environment and Regeneration Scrutiny Committee - 10 September 2018

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Committee Room 4, Town Hall, Upper Street, N1 2UD - Islington Town Hall on 10 September 2018 at 7.30 pm.

Present: **Councillors:** Champion (Chair), Bell-Bradford, Clarke, Hamitouche, Jeapes and Russell

Councillor Rowena Champion in the Chair

219 APOLOGIES FOR ABSENCE (Item 1)

Apologies were received from Councillors Khondoker, Clarke-Perry and Nathan.

220 DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)

Councillor Gill substituted for Councillor Khondoker.

221 DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

222 MINUTES OF PREVIOUS MEETING (Item 4)

Matters Arising -

Outstanding matters from last meeting:

The policy and/or guidelines regarding the demand, siting and distribution of electric vehicle charging points

A report on GLL's employment practices in particular employment of local people.

RESOLVED:

That the Chair be authorised to sign the minutes of the meeting held on 26 June 2018 as an accurate record of proceedings. The Clerk will follow up on the outstanding matters referred to above.

223 PUBLIC QUESTIONS (Item 5)

The Chair informed the meeting that public questions will be taken during consideration of each item on the agenda.

The Executive Member for Environment and Transport reported that the option to purchase paper visitors parking voucher will remain. The cost benefit of e-vouchers is considerable and residents should be encouraged to switch but there are no plans to compel them to do so.

224 CHAIR'S REPORT (Item 6)

The Chair, Councillor Champion informed the meeting that there will be a meeting to coordinate witnesses and the visits for members. Suggestions should be emailed to the clerk.

Future scrutiny topics, suggested by members, namely electric charging points, plans for

the transport team and syringes in local parks, would be recorded for future reference.

If members wish the clerk to follow up on questions raised during the meeting they should provide him with a brief note.

225 SCRUTINY REVIEW - DRAFT SCRUTINY INITIATION DOCUMENT - RESIDENT AND VOLUNTEER ENGAGEMENT IN PARKS AND OPEN SPACES (Item B1)

A planning meeting will be held next week to decide on witnesses and site visits. Members should email any suggestions to the Chair or the clerk.

The review could incorporate issues around bio diversity and ecology

The Parks and Open Spaces Manager offered to report on the use of pesticides in greenspaces.

RESOLVED:

That the Scrutiny Initiation Document be agreed subject to the inclusion of witnesses and site visits.

226 PRESENTATION - PROCUREMENT OF COUNCIL VEHICLES (Item B2)

The Corporate Fleet and Transport Manager gave a presentation to the Committee regarding the procurement of the Council vehicles. The following issues were highlighted during the discussion:

- The Council has a fleet of 500 vehicles ranging from cars to large vehicles, 90% of which are currently council owned assets and the rest are leased. 156 vehicles are ULEZ compliant. The officers look to procure the cleanest vehicles practical, where possible zero emission vehicles.
- The Council is taking steps to ensure that new cleaner technology can be adopted as it becomes available. Officers are looking into a range of fuelling options such as compressed natural gas, gas to liquid and electric.
- The market provides zero emissions small cars and small vans but the challenge is to provide an alternative to the larger vehicles and refuse vehicles which require enormous horsepower.
- Once replaced, vehicles are sold off via auction, many of which end up overseas. There was a concern that vehicles that were not clean enough for Islington were being sold rather than scrapped, however these go to replace even older dirtier vehicles which are then scrapped.
- Consideration is given to whether some cars or vans can be replaced with electric assisted and/or cargo bikes.
- The heavier vehicles in the fleet are likely to be replaced by ULEZ compliant diesel vehicles but the specifications provided to the suppliers for this round of procurement was that with the advent of new technology, the suppliers will take them and refit the vehicles with new eco-friendly engines and gears.
- There are no discussions with NLWA with regards to their heavy refuse vehicles, which travel on Islington roads. The Council is presently in discussion with Camden and Hackney on fleet procurement and the sharing of vehicles.

- In response to public safety concerns about the positioning of electric charging points on pavements and the effect of noise and light on residents, the Executive Member for Environment and Transport informed Members that the siting of these units is based on demand or requests. This is new technology and the Council continues to work on improving their design. Where complaints are made sites will be reviewed and changed if they are deemed to be detrimental to the well-being of residents.

The Chair thanked the Corporate Fleet and Transport Manager for his presentation.

227

AIR QUALITY -UPDATE AND PRESENTATION FROM ENVIRONMENT MANAGER (Item B3)

Jo Shaw, Pollution Officer gave a presentation to the Committee, a copy of which is interleaved and responded to questions. The main points were as follows:

- The pollution team covers areas such as noise, light, water, contaminated land, smells, construction as well as air quality.
- Air Pollution harms health of people and animals, kill plants and can damage the environment.
- Islington is designated an air quality management area. Its NO₂ levels exceed the EU limits across over 60% of the borough. Air quality is monitored around the main roads especially south of the borough and in and around schools.
- Islington nitrogen oxide emissions by source type are – major roads 43%, minor roads 6%, domestic gas 13%, commercial gas 17%, NRMM 2%, Industry 1%, and other 18%.
- Further measures have been introduced in order to reduce air pollution and the Council continues to work with other boroughs, TfL, and the GLA to improve air quality. The Council can still improve how different departments and teams work together to improve air quality.
- Programmes to improve air quality include policies:
 - at a national level, such as vehicle and fuel taxes to promote uptake of cleaner technologies
 - city wide such as congestion charging, low emission zone and investment in public transport and borough level.
 - at borough level, such as infrastructure changes including installation of electric charging points, introducing further parking charges for high polluting vehicles, school streets school audits and ULEV streets.
- The Transport Manager highlighted examples of local programmes such as the Archway ZEN and LEN, and the City Fringe ZEN and LEN.
- Measures to improve air quality include promoting active travel and public transport, higher parking charges for the most polluting vehicles, energy efficiency schemes to help reduce NO₂ from boilers, electric charging points along Regents Canal, idling action, and low and zero emission networks.

- The Mayor of London's Healthy Streets programme is a framework of 10 indicators of healthy streets. Its aim is to encourage more walking, cycling and the use of public transport, to reduce road danger, to tackle air quality and noise, to reduce car dependency, to improve the environment and deliver an accessible and inclusive transport system.
- Local programmes to mitigate poor air quality include the introduction of Air Text which forecasts high pollution to enable subscribers to take action to avoid exposure, walking and cycling promotion, anti-idling events and car free days
- Further improvement requires a multi-agency approach as much of the source of the pollution in Islington is outside the Council's control. National legislation, including a new Clean Air Act is needed. In recent years the emphasis has been to divert the public from personal car use and to move them to cleaner vehicles which involves investment in infrastructure such as electric points and CNG filling points. Efforts are in place to improve public awareness and to change attitudes. Additional funding and resources are being provided to develop new initiatives.

228

Q1 PERFORMANCE REPORT (2018/19) - ENVIRONMENT (Item B4)

The Committee considered the Performance Report.

- In response to the concerns about the fall in the recycling rate, the Executive Member for Environment and Transport advised that the NLWA had introduced a stricter tolerance regarding contamination which was leading to more recycling being rejected. This was driven by the recycling market which is now very competitive. It is not due to a reduction in public participation
- Islington produces the second lowest amount of residual waste out of all 32 London boroughs
- More needs to be done with regards to nappies and the Council is continuing to look at ways of highlighting this issue among its residents.
- In response to a question of how to raise the recycling rate, Members were advised that recommendations as a result of the Committee's recent scrutiny was in the process of being considered by the Executive.
- Concerns about drug dealing and syringes around Landseer Park were raised and Officers advised that they would look into this issue.

The meeting ended at 9.50 pm

CHAIR



Report of: Corporate Director for Children, Employment and Skills

Meeting of:	Date	Ward(s)
Environment and Regeneration Scrutiny Committee	5 November 2018	All

Delete as appropriate		Non-exempt
-----------------------	--	------------

SUBJECT: Quarter 1 Performance Report – Employment, Skills and Culture

1. Synopsis

- 1.1 Each year the council agrees a set of performance indicators and targets, which, collectively, help to monitor progress in delivering our corporate priorities and working towards the goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the council's scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Employment, Skills and Culture for the first quarter of 2018-19 (1 April to 30 June 2018). A data dashboard showing performance against the KPI's is included as a separate attachment. The report should be read alongside the dashboard for a full understanding of performance in each area.

2. Recommendations

- 2.1 To note the progress at the end of Quarter 1 against performance indicators for Employment, Skills and Culture which fall within the remit of the Environment and Regeneration Scrutiny Committee.

3. Employment: Reduce levels of long term unemployment and worklessness

- 3.1 The council's corporate plan 2018-22 sets out an objective to 'Deliver an inclusive economy, supporting people into work and helping them with the cost of living'. As part of delivering this objective the council has set a target of supporting 4000 residents into employment over the next four years.
- 3.2 **JM1 - The number of people supported into paid work through 'Team Islington activity is 261 in Quarter one**, which is 4% above the target of 250 and over 30% more than this time last year. To effectively deliver a Team Islington approach to supporting residents into work, we have established a Pathways to Employment Partnership. Convened by the council, 13 of the borough's key employment support organisations have committed to working together to reduce duplication by:
- sharing the details of their local offer,
 - consulting with the Partnership when considering changing or adapting delivery,
 - sharing data regarding their outcomes
 - working collectively to identify and address gaps in provision.
- These members are signing up to a memorandum of understanding to develop and implement simple quality control and feedback procedures, and implement a 'no wrong door' approach by referring residents between partners.
- 3.3 The council's iWork service which was initially established to demonstrate good practise in 121 employment coaching, has been evolving its role to co-ordinate the efforts of external employment support organisations so that the borough's employment support offer is more than the sum of its individual parts.
- 3.4 As part of our approach to progress the partnership, we are establishing the iWork base at 222 Upper Street as a Team Islington employment support hub, with staff from a range of partner organisations co-locating to provide residents an opportunity to access the most appropriate service. The intention is that co-location will also foster best practise. We are also trialling a new employment contact agent role, to facilitate the referrals between partners.
- 3.5 To add value to the existing local employment coaching offer and to minimise duplication, iWork is now trialling different models of outreach to ensure we can more effectively target support to economically inactive residents, including parents who don't claim unemployment benefit, under 25s, residents on certain disability benefits. This has been identified by all partners as the current gap in provision, because of the rise in the London employment rates, it is those residents who are not actively seeking work who we need to reach and support
- 3.6 The targets for 2018-19 have been set to take into account these current full employment rates, which mean that services are having to work harder to find and progress residents who are not currently actively seeking employment, or who face multiple barriers to employment.
- 3.7 Within a broader data set, we monitor support, targeted to those who need it most and have continued to track the following groups; parents of those aged 0-18, people who have declared a disability or long-term health condition, young people aged 18-25 and BAME.
- 3.8 Supporting parents into work is key to breaking the cycle of poverty, particularly given the high levels of child poverty in Islington which is related to parents on out of work benefits. The job centre only captures figures for lone parents claiming, currently standing at 2,290¹. council services and partners aim to support at least 425 parents into employment this year and have already exceeded the profiled target for quarter 1 with 119 outcomes.
- 3.9 The employment challenge is greatest in relation to those residents with disabilities and long term health conditions. Many residents with disabilities experience discrimination and barriers to accessing good employment, and are unaware of their rights to adjustments and support in the workplace. These

¹DWP Benefit Claimants – working age client group (Nov 16)

residents may be unaware of the employment support opportunities available to them and part of our strategy is to broker adjusted opportunities and build awareness of the in-work support available. council services and partners aim to support at least 220 into employment this year and are on track, with a Q1 achievement of 72 outcomes against a profile of 55. However, it is important to note that when we report on people with a disability or long term health condition, we are not necessarily capturing the impact on ESA claimant rates. This is because many JSA claimants are living with long term health conditions and because most of our partners do not currently capture benefit type. There are currently 11,960² residents claiming employment support allowance. It is our intention to work towards a target for ESA claimants supported into employment in 2019/20, and we are currently discussing this with partners.

- 3.10 Our data shows that BAME residents have higher rates of unemployment and economic inactivity. The council has introduced a new measure to monitor targeted employment support and improved outcomes for this group. At quarter 1 we have supported 127 BAME residents into employment and are on track to exceed the year-end target of 200.
- 3.11 Unemployed young adults, aged 18- 25yrs remain difficult to engage and there are no accurate statistics in relation to the employment rates, for example, Central Government does not collect/publish statistics for the age group. council services and partners aim to support at least 360 young people aged 18-25 into employment this year and have already exceeded the profiled target for quarter 1 with 71 outcomes.
- 3.12 The Islington Aspire Youth Employment Network is convened by the council, to co-ordinate youth employment provision across the borough and to promote youth employment and training opportunities by hosting exciting events. For example, this quarter, the Aspire Network provided hospitality masterclasses with employers, including Nando's and Caffè Nero.
- 3.13 This quarter figures for residents employed by council contracted suppliers are below the same period previous year. This is because each year contractual commitments and timeframes vary. We are confident outcomes will increase in subsequent quarterly reporting periods.
- 3.14 There is no corporate target for supporting residents out of in-work poverty. We intend during this year to create a methodology for capturing outcomes linked to receipt of the London Living Wage, and how many residents benefited from the new Adult & Community Learning progress into better remunerated roles.

4. Help residents get the skills they need to secure a good job

- 4.1 **JM2 – Number of Islington residents supported into apprenticeships**
The 12 apprenticeship starts in Q1 are new roles created by LBI and local authority maintained schools and not the upskilling of existing employees. The new roles include 1 apprentice in a school, 4 in Environment and Regeneration and 7 in Housing and Adult Social Services. In line with the council's ambitions to create opportunities across a range of vocations within the council, these apprenticeships are across levels 2-4 and include Facilities Services, Business Administration, Housing and Property Management, Data Analysis and Project Management.
- 4.2 We have exceeded the target for supporting residents into apprenticeships with local employers and met the target for apprentices who have moved on to further employment or training within 3 months of completing their apprenticeship.
- 4.3 There are two measures to monitor the council's progress in deriving social value from its purchasing power: Islington residents supported into jobs with council contracted suppliers and residents securing apprenticeships with council contracted suppliers. A Social Value officer started in April 2018, with a remit to create an approach to embedding social value in council commissioning/ procurement, with an emphasis on prioritising the creation of apprenticeships and entry level jobs by suppliers for local residents.

² DWP Benefit Claimants – working age client group (Nov 16)

4.4 **JM3 – Number of Islington residents enrolled on an Adult and Community Learning course**

The council's Adult & Community Learning Service (ACL) is preparing plans to address two key priorities; making lifelong learning more accessible for Islington residents by offering night schools and establishing a joint directorate outreach team to more effectively target provision. The Service will focus on priority groups in line with the Employment Team. ACL is supporting the 'Team Islington' approach by participating in the Pathways to Employment Partnership and support hub to ensure employability is embedded in the curriculum design and offer. We are working with health partners to map pathways into health careers, identifying any gaps in these pathways that can be addressed by ACL, further education providers or bespoke training provision.

We are continuing to work with the Greater London Authority (GLA), Central London Forward (CLF) and other Local Authorities in preparation for Devolution. We have had formal contact from the new GLA Skills Team and responded to the consultation on the London Skills Strategy. Devolution will come into effect December 2018/January 2019 and the Adult Education Budget (AEB) will be transferred to Mayoral authorities. From April 2019. Approximately 85% of the allocation from the GLA will continue to be grant-funded and the DfE is currently considering what monitoring and performance frameworks will be used. A recent funding policy change in the AEB offers a new flexibility to fully-fund employed individuals in receipt of low-wage which is in line with our vision for the Night School cohort of learners. We are also following the Devolution agenda to re-shape the service in line with the expected funding arrangements from outputs to outcomes, where the headline outcome is employment.

Skills devolution provides an opportunity for us to look afresh at the skills needs of residents and what they will require to secure good employment. We know that there are a wide range of organisations in the borough that commission services which are crucial to successful transition into employment and have good links with employers, but this is not well co-ordinated or integrated. To address this, we will be commissioning a local skills strategy in collaboration with partners that offers a 'Team Islington' approach to skills and progression.

4.5 **JM4 – Number of library visits**

Slightly under target for 2018/19, but Q1 figures up on 2017/18. We are working to increase our active membership which will increase our visits. We have developed an outreach programme and library staff are doing regular visits to a wide range of community settings for example children's centres, community centres, leisure centres and local schools in order to talk to residents and organisations about the services we offer. We are developing community use of library spaces for example Archway Library is used as a venue for the Archway with Words Festival, as well as a wide range of activities to drive up visits and increase membership. This year we are participating in a number of national initiatives which focus on the benefits of libraries and reading and the role we can play in combating social isolation.

4.6 **JM5 - Number of children taking part in the summer reading challenge**

The Summer Reading Challenge is a national initiative which is designed to get children to read six or more books from the library over the summer holidays. Children receive special rewards each time they finish a book and there's a certificate for everyone who completes the Challenge. These certificates are presented at an award ceremony which all libraries hold, usually during October half term. We have successfully promoted the Summer Reading Challenge and have worked with schools to ensure that we reach as many children and their families as possible. Library staff visit local schools to promote the scheme at assemblies, parents morning and summer fairs. Data not available until Q2.

4.7 **JM6 – Number of schools that have expressed an interest in the cultural enrichment programme (11 by 11) by March 19**

11 By 11 is a commitment to providing all children and young people in Islington with 11 outstanding cultural experiences by Year 11 in school, it is a programme which aims to ensure equality of access to enrichment activities, particularly targeting those who are disadvantaged. This new corporate plan priority and recommendation of the Fair Futures Commission is an evidenced based response to enhancing life skills through engagement with cultural activity. Working in partnership with head teachers, through the Islington Community of Schools and with over 40 cultural organisations to date, a delivery plan has been devised, early actions include: setting up a website to enable schools to access

11 by 11 offers, a survey of schools to map current enrichment activity and a monitoring and evaluation framework to track engagement of schools.

4.8 JM7 – Number of secondary schools committed to an outline plan for implementation by March 19

JM8 – Sectors with a local business leader committed to supporting the 100 hours by March 19

The council has committed to ensuring that all young people in Islington benefit from 100 hours' experience of the World of Work by age 16. This will help young people to prepare for their future careers and to gain an understanding of the breadth of career options that are available locally. An action plan is underway to map a coordinated approach to this. Islington school's careers leads have been consulted on the approach and we have initiated an overall programme design in collaboration with head teachers through the Islington Community of Schools and with businesses we currently work with.

- 4.9 Progress in quarter 1 has included the Youth Employment Team brokering employer led activities for 776 young people in schools. Funding has also been secured through the Richard Reeves Foundation to support secondary schools with further develop careers education, including New River College PRU and Samuel Rhodes Special School.

5. Implications

5.1 Financial implications:

N/A

5.2 Legal Implications:

N/A

5.3 Environmental Implications

N/A

5.4 Resident Impact Assessment:

N/A

6 Reason for recommendations

- 6.1 In accordance with its remit:
Scrutiny committee is asked to discuss the progress set out in the report.

Appendices

- Appendix A: **The number of Islington residents supported into paid work through 'Team Islington' activity** for the period 1 April 2018 – 30th June 2018 (Q1) – 261

Background papers: None

Final report clearance:

Signed by:



Carmel Littleton
Corporate Director, Children, Employment and Skills

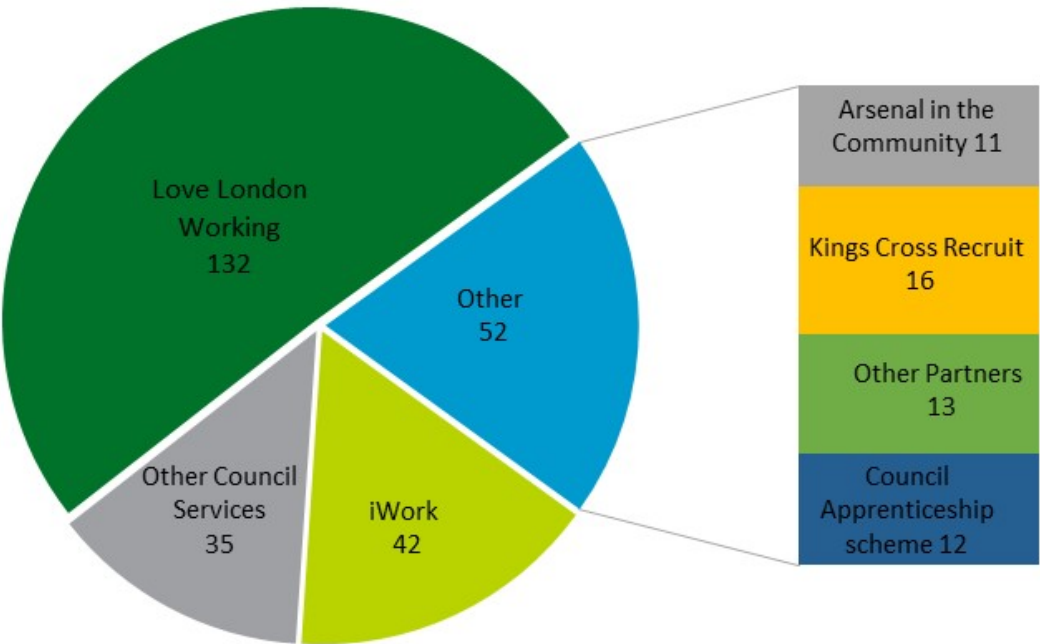
Date: 5 November 2018

Report Authors Heads of Service for Employment, Skills and Culture
Tel: 020 7527 3241
Email: c/o Dionne.Gay@islington.gov.uk

Financial Implications Author: N/A
Tel:
Email:

Legal Implications Author: N/A
Tel:
Email:

Appendix A:
Number of Islington residents supported into paid work through ‘Team Islington’ activity for the period 1 April – 30th June 2018 – 261



This page is intentionally left blank

PI No.	Indicator	Frequency reported	Latest data for period	YTD / Latest Figure	Profiled target (expected position this point in year)	Target 2018/19	2017/18	Same period last year	Direction of travel
Reduce levels of long term unemployment and worklessness									
JM1	Number of Islington residents supported into paid work through Team Islington activity; with sub-targets for:	Quarterly	Apr-Jun 18	261	250	1,000	1,334	200	↑
	a) Parents of children aged 0-18	Quarterly	Apr-Jun 18	119	106	425	388	57	↑
	b) Young people aged 18-25	Quarterly	Apr-Jun 18	71	45	360	434	53	↑
	c) Residents with disabilities / those with long term health conditions (E)	Quarterly	Apr-Jun 18	72	55	220	272	33	↑
	d) BAME	Quarterly	Apr-Jun 18	127	50	200	New Indicator	New Indicator	New Indicator
	e) Council Contracted Suppliers	Quarterly	Apr-Jun 18	7	7	33	58	12	↓
Help residents get the skills they need to secure a good job									
JM2	a) Number of Islington residents supported into Council Apprenticeships	Quarterly	Apr-Jun 18	12	7	52	55	4	↑
	b) Number of Islington residents supported into Apprenticeships with an external employer	Quarterly	Apr-Jun 18	50	21	85	118	22	↑
	c) Number of Islington residents gaining apprenticeships with council contracted suppliers	Quarterly	Apr-Jun 18	15	3	11	10	2	↑
	d) Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	Quarterly	Apr-Jun 18	70%	70%	70.0%	68%	Data not available for Q1 2017-18	n/a
JM3	Number of Islington residents enrolled on an Adult & Community Learning Course with sub-targets for:	Termly	Data Not available until Q2/3 - based on academic year	n/a	n/a	2,000	New Indicator	New Indicator	New Indicator
	A) Parents of children aged 0-18	Termly	Data Not available until Q2/3 - based on academic year	n/a	n/a	1100	New Indicator	New Indicator	New Indicator
	B) Residents with disabilities / those with long term health conditions	Termly	Data Not available until Q2/3 - based on academic year	n/a	n/a	600	New Indicator	New Indicator	New Indicator
	C) BAME	Termly	Data Not available until Q2/3 - based on academic year	n/a	n/a	1540	New Indicator	New Indicator	New Indicator

JM4	Number of library visits	Quarterly	Apr-Jun 18	263093	265842	1063369	1052841	261545	↑
JM5	Number of children taking part in the summer reading challenge	Annually	Data Not available until Q2	n/a	n/a	1000	New Indicator	New Indicator	New Indicator
JM6	Number of schools that have expressed an interest in the Cultural Enrichment Programme by March 19	Quarterly	Data Not available until Q2	n/a	n/a	30	New Indicator	New Indicator	New Indicator
JM7	Number of secondary schools committed to an outline plan for implementation by March 2019	Quarterly	Data Not available until Q2	n/a	n/a	5	New Indicator	New Indicator	New Indicator
JM8	Sectors with a local business leader committed to supporting the 100 hours initiative by March 2019	Quarterly	Data Not available until Q2	n/a	n/a	8	New Indicator	New Indicator	New Indicator



ISLINGTON

Annual Report of the Executive Member for Inclusive Economy and Jobs

Page 15

Councillor Asima Shaikh
Environment & Regeneration Scrutiny Committee

5 November 2018

Agenda Item B3

1. Headline achievements
2. An 'Inclusive Economy' in the context of Islington
3. Overview of challenges
4. Islington Council's approach to an inclusive economy
5. Inclusive Economy Strategy – emerging objectives
6. Progress and achievements so far, and plans for next 12 months
7. Timeline for strategy development

- Building on the Manifesto, the council's new Corporate Plan envisions:

A place where everyone, no matter what their background, has the same opportunity to reach their potential and enjoy a good quality of life.

- To help achieve this by:

Delivering an inclusive economy, supporting people into work and helping them with the cost of living.



Headline achievements: EMPLOYMENT & SKILLS (17/18)



ISLINGTON

- **1,334 Islington residents** supported into paid employment
- Shortlisted for **London Councils award** – Best work with supply chains and /or small businesses to create new apprenticeships
- Islington recorded the **highest proportion of school leavers in 2017 going into apprenticeships and employment** with training of any Central London borough.
- Health and work programme launched and co-located with iWork at 222 Upper Street.
- Summer Reading challenge completed by 1,110 young readers
- Opening of **new 'Cat & Mouse' library** with increased study space and a new venue for Adult and Community Learning activity – with over **1 million visits** to Islington libraries in total
- Over **5,500 pupil places filled** on employability days, careers fairs, talks and workshops
- Adult and Community learner won the **National Learning for Work award** at the 2018 Festival of Learning awards: *"I've got more confidence, I'm active and focused, and I'm offering a professional service to local families. I love my job of providing good quality care."* - Tracey Everitt
- Over 2,000 residents enrolled onto ACL courses and **at least 500 learners completed a range of accredited courses with a pass rate of 85%**

Headline achievements: INCLUSIVE ECONOMY (17/18) ISLINGTON

- Delivering the council's **ground-breaking Affordable Workspace Strategy**, securing over 43,000 square feet of space from developers to support local businesses, entrepreneurs, and pathways for residents into work
- Developing a **social value commissioning framework** to secure affordable workspace operators
- Winning over £1 million from the Mayor of London to deliver a **£2 million affordable workspace programme** in Finsbury Park
- Initiating internal work to co-ordinate and grow the **Council's approach to social value** in its role as a local economic agent – as employer, as commissioner, as land owner, as planner
- Issuing an **'Article 4 Direction'**, to prevent offices from being converted to residential uses in the south of the borough, safeguarding jobs and protecting the economy in Islington
- Helping small businesses in Archway access £185,000 from the Mayor of London to improve air quality
- **Providing £25k to trader associations** through small pump primer grants, enabling them to work together and attract more customers through organising marketing events, promotions and community activities
- £5M Business Rates Relief distributed from fund, with practical support for businesses through appeals process
- Created **new Inclusive Economy team**, appointing Head of Service and an Inclusive Markets Development officer

Overview of Islington challenges

- Large numbers of local residents are struggling to access employment – with **21% economically inactive** and 10% claiming out-of-work benefits (*London* = 7%)
- Large numbers of residents are struggling with in-work poverty and insecure employment – **15% of people in low-paid work**; no change since 2008 (*London* = 20%)
- Land values and property costs are increasing – the ‘**gentrification juggernaut**’
- Town centres and street markets are under pressure due to competition from online and out-of-town shopping

Overview of Islington challenges

- Micro and small businesses struggle with rising rents and business rates - **40% rise in retail business rates** – 2nd highest of all London boroughs
 - Islington has the **second highest rate of child poverty** in the UK – with 30.1% of children living in low income families – 11,235 children
- Poor health and wellbeing are strongly linked to living in an unequal community – Islington has **8% of its working age population** who are not at work due to sickness and ill health in London – 12,600 – the highest percentage in London

An inclusive economy – what do we mean?

Focussed on equality, social justice, sustainability and prosperity for all, **an inclusive economy is one where:**

- Fundamentally, **inequality is declining rather than increasing**
- People are able to participate fully in the community and economic activity, with **a greater voice** and say over their future
- There are more **good employment opportunities**, secure and well-paid jobs, especially for poor and excluded communities
- Individuals, households, communities and businesses are **secure enough to invest in their future**, with a cost of living that is manageable, with access to good quality housing that is affordable and warm

(Cont...)

- Anchor institutions, including the council, use their **power and influence** in the economy, so that it works better for local people and benefits the community as a whole
- **Wealth is broadly owned and locally rooted**, involving a broad range of organisations, communities and individuals – smaller businesses; worker co-operatives; social enterprises
- Money generated in the local economy stays in the local economy

(Cont...)



- **Growth does not take place at the expense of the environment** - recognising that poorer people suffer most from environmental degradation
- **Well-being and wealth are sustained over generations** - communities, families and individuals are increasingly resilient to economic shocks and stresses

Work in progress – will be further developed from the results of our strategy engagement

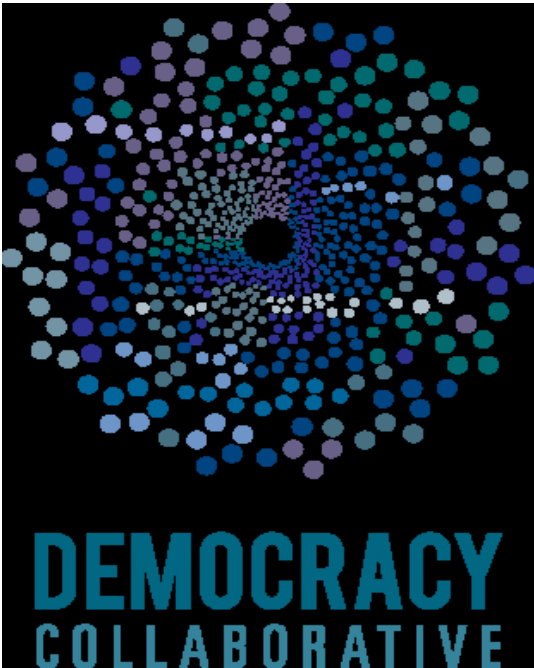


An inclusive economy – what is it not?

It is not:

- **conventional economic growth**, the so called ‘trickle-down’ approach. This is often focussed on foreign direct investment and physical regeneration, which does not prioritise local wealth or jobs, and increases land values
- **conventional inclusive economic growth** which prioritises growth, only subsequently intervening to re-allocate benefits from increased wealth more evenly across social groups.

Real world examples



Emerging objectives for the Inclusive Economy and Employment Strategy

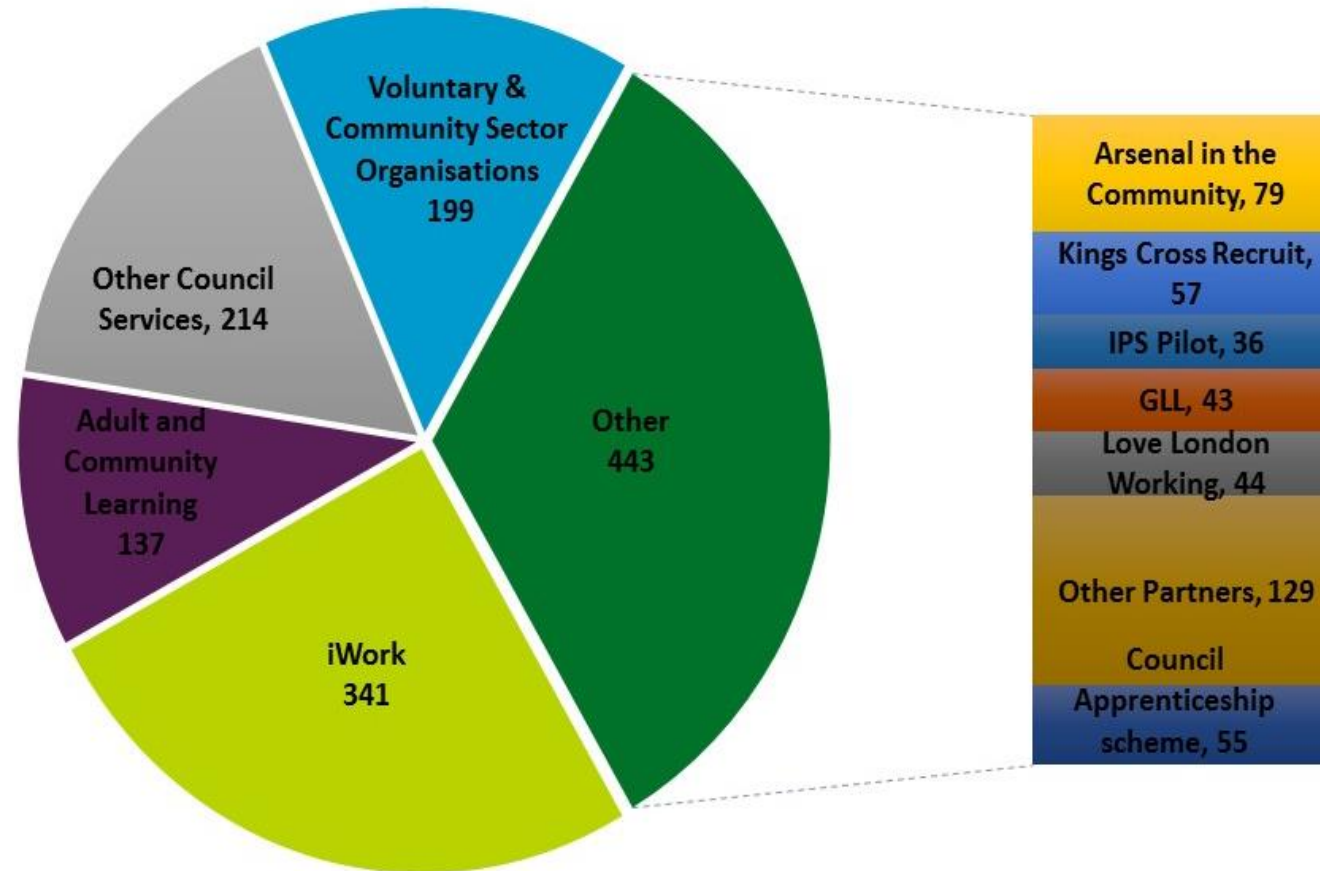
Currently in development, and likely to change over course of public engagement:

1. Support 4,000 residents into employment
2. Support residents to acquire skills in order to take full advantage of employment and entrepreneurship opportunities and increase the number of 'mid-skills' jobs in the borough
3. Maximise opportunities for the growth of micro and small businesses, e.g. by providing affordable workspaces
4. Ensure that the borough's town centres, high streets, and street markets continue to be successful places for local businesses to trade and thrive
5. Seek to ensure that wealth generated locally is spent locally and re-invested back into the local economy
6. Support and strengthen inclusive economic activity in the borough's business 'clusters' as key areas of opportunity for local residents and micro/small businesses

1. Support 4,000 residents into employment

1a. Support 4,000 residents into employment

Last 12 months: Partnership working and paid job outcomes



1,334 residents supported into work

(April 2017 to March 2018)

1a. Employment targets & outcomes 2017-18

Measure	Target 17-18	Actual 17-18	
Support Islington residents facing additional barriers into employment	1250	1334	Council delivery has focused on the long term unemployed, those with multiple barriers, and young people. We have established a “Team Islington” approach to co-ordinating services with external employment support organisations.
<div> <div>Page 30</div> <div>Of which:</div> <ul style="list-style-type: none"> Parents (children aged 0-15) </div>	385	388	The number of parents supported into employment is a significant improvement on the previous year. This is due to improved processes for capturing data on outcomes for parents, and the embodiment of the “Team Islington” approach. The Parent House, Islington Somali Community, The Pillion Trust and Love London Working were key contributors to this target
<ul style="list-style-type: none"> Residents with Disabilities or with long term health conditions 	200	272	We exceeded the target for the number of residents with disabilities supported into work by Council services and partners. We had several key programmes in the borough testing approaches to working with disabled clients, including the NHS funded IPS trial, the Central London Forward funded Working Capital and Central London Works trials, and the Shaw Trust funded Get Back on Track pilot, as well as the council funded Mental Health Working, Community Access Project (CAP) and iWork services.

1a. Support 4,000 residents into employment

Last 12 months (*cont.*):

Employer Engagement and Sector focused work

- **Health and Social Care:** We have deepened our partnership with local sector leaders, in Hospitals, the CCG, Primary Care and Social Care sectors and launched an annual health and social care employment week in June 2018
- **Construction:** We have worked with partners in Central London to launch a new Construction Careers programme, which will support more local residents into good quality apprenticeships and jobs in the sector
- **Creative and Tech:** We have worked with new local organisations SoapBox and Outlandish to develop training and engagement programmes for young people in tech and digital

1a. Support 4,000 residents into employment

Next 12 months:

- Develop a borough wide **Pathways to Employment partnership**, with the council's iWork service offering a central point of contact to enable local employment services to confidently refer between one another.
- Co-ordinate the council's own offer to residents through an internal **Employment Board**
- **Strengthen our data collection**, analysis and reporting so that Islington has a shared evidence base that our borough wide partnership can rely upon to ensure resources are targeted to those residents who need them most.

1a. Support 4,000 residents into employment

Next 12 months (*cont.*):

- Develop the offer at 222 Upper Street into an **employment support hub**, with the council hosting staff from partner organisations and promoting good practice within a quality framework
- Build on our **partnership working with services such as Community Development and Housing** to engage residents via the borough's employment clusters and, in due course as part of proposed locality working arrangements.
- Identify any gaps in the **local employment support offer** and develop support to address these including:
 - Support for vulnerable young adults aged 18-15
 - An adult progress service for residents working but still in poverty
 - A co-ordinated approach to outreach and engagement

1a. Enable 4,000 residents into employment

Next 12 months(cont.): Employer Engagement and Sectoral Work

- **Health and Social Care:** Build further on our existing strong local workforce development partnership with Health and Social Care employers and training providers
- **Construction:** Work with Camden Council to grow the local training offer and ensure skills relevant for major upcoming developments, such as HS2, and our own home build programme are on offer to Islington residents
- **Creative sector:** Continue to work with local employers to develop pathways into jobs and promote the sector to young people, schools and parents
- **Tech/Digital:** Work with key local providers such as Dragons Hall and Soapbox to consider pre-apprenticeship pathways and initiatives to grow a pipeline. Significantly improve links between all our schools and the sector.

2. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Last 12 months: Adult and Community Learning

- Over 2000 residents enrolled onto ACL courses and at least 500 learners completed a range of accredited courses with a pass rate of 85%
- Successful move from Three Corners to Finsbury Library. This has provided ACL with more visibility in a community location to attract new learners. The new venue is located in the same building as the Local History Centre, Islington Museum and local housing office. Courses can be delivered at evenings and weekends and extra study space is available.
- Currently undertaking a destination survey on 2017-2018 learners to identify who progressed into employment, training or education.
- A successful matrix accreditation

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Last 12 months (*cont.*):

Apprenticeships

- Shortlisted for London Councils award – Best work with supply chains and /or small businesses to create new apprenticeships
- Islington recorded the highest proportion of school leavers in 2017 going into apprenticeships and employment with training of any Central London borough.
- A comprehensive programme of apprenticeship promotion, delivered across all secondary schools. A particular focus on National Apprenticeship week during which the team organised or supported 20 different events, spoke to over 500 young people, 50 head-teachers, involved 30 different employers, and held a parents session.

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Last 12 months (*cont.*):

- **ASPIRE events** – Three events held and additional masterclasses involving 16-24 year olds, employers and providers. One event was tailored specifically for care leavers and 10 have moved into education, employment or training as a result of this intervention
- **Work in Schools** – A wide ranging programme of careers and work related activities across secondary schools, with over 5,500 pupil places filled on employability days, careers fairs, talks and workshops
- **Post 16 Progression Team** – Achievements include 97.3% of students leaving Islington schools remained in learning following key stage 4 (16yr olds), and only 1.1.% were NEET
- Post 16 progression team moved to the iWork service to ensure careers advice and work with year 11s is fully aligned with the employer engagement and apprenticeships programmes delivered locally

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Last 12 months (*cont.*):

Libraries and Heritage

- Over 1 million visits to Islington libraries
- Over 122,000 free computer sessions used by residents
- Reading road map extended to all year groups in primary schools and years 7 & 8 in secondary school
- Summer Reading challenge completed by 1,110 young readers (+4%)
- Reading Ahead challenge completed by 130 readers

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Next 12 months

- In the context of **skills devolution**, co-devise a local skills strategy that is owned and delivered with key providers and employers
- Work with FE and HE partners to map a local skills system for residents
- Adult and Community Learning to offer both accredited and non-accredited courses to help residents gain a range of skills and knowledge to help them move further towards employment
- Make lifelong learning more accessible including through 'night schools'
- Develop a co-ordinated approach to respond to the needs of employers in Islington who are facing challenges of increasing skills gaps in the workforce.

2a. Support residents to acquire the skills they need to take full advantage of employment and entrepreneurial opportunities

Next 12 months (*cont.*):

- Work with employers and schools to ensure that every Islington child has had 100 hours experience of the world of work by the age of 16
- Develop associated skills pipeline programmes and engagement with the education sector for affordable workspace programme
- Stronger links made between town centre businesses and educational institutions to provide work experience
- Promote high quality apprenticeships and further develop adjusted offers to apprentices with SEND or caring responsibilities
- Work with schools to identify those at risk of becoming NEET in years 7-10
- Work with SEND team to develop stronger progression routes through supported internships and work placements.

3. Maximise opportunities for the growth of micro and small businesses, e.g. by providing affordable workspaces

3a. Support and advice to micro and small businesses

Last 12 months:

- £5M fund for Business Rates Relief distributed (from an £8m 4-year fund) and practical support for businesses through appeal process
- 'Economic Development Calendar of Events' including workshops for small businesses on how to go green and save money on utility bills, and procurement 'meet the buyer' events for SMEs
- Using the Business Portal to make it easier for businesses to access support and bid for council contracts
- Small businesses helped in Archway to secure £185,000 from the Mayor to improve air quality in the town centre
- Took advantage of national events to promote micro/small businesses e.g. Federation of Small Businesses

3a. Support and advice to micro and small businesses

Last 12 months (*Cont.*):

- Adopted the council's Affordable Workspace Strategy in September 2018
- Secured 4,000 sq metres of space under S106 agreements with developers
- Designed a commissioning framework based on Social Value
- Secured £1m from the GLA to deliver a £2 million affordable workspace programme in Finsbury Park
- Article 4 Direction to remove permitted development rights which allow offices to change to residential uses in the Central Activities Zone (CAZ)
- Raising quality standards of affordable workspace with a new code which is being used in negotiation with developers

3b. Protect and increase the supply of employment space, especially for micro and small businesses

Next 12 months:

- The review of the Local Plan will strengthen planning policies to protect employment spaces and deliver affordable workspace
- A micro and small business survey will investigate the issues they face and inform council interventions to support micro and small businesses
- Continue Business Rates campaign
- Fonthill Road programme including visual merchandising and pop-up market
- Demonstration events at Chapel Market, for example Feasty Fridays
- Continue to secure affordable workspaces through s106 agreements and optimising the use of council buildings, and commission workspaces delivered through S106 agreements e.g. White Collar Factory
- Work with the Mayor of London and Fire Brigade to bring Clerkenwell Fire Station back into use
- Develop a programme of business support for SMEs in Islington, based on an inclusive economy approach

4. Ensure that the borough's town centres, high streets and street markets continue to be successful places for local businesses to trade and thrive

4a. Ensure that the borough's town centres, high streets and street markets continue to thrive

Last 12 months:

- Created co-ordinated Town Centre action plans, streamlining engagement with Council services
- Helped businesses to address crime, safety and cleansing issues e.g. bespoke police training for staff enabling them to deal with shoplifting and aggressive confrontation issues
- In Archway, brought together partners to create new public space in the pedestrianisation of one arm of the gyratory
- Produced promotional information about Islington markets and establishing a social media presence, and ran Market Trader of the Year competition,
- Branded Fonthill Road with appropriate signage as a key shopping destination for fashion and using the Town Centre Management Group to effect better communication between small businesses and the City North Development
- Ran a series of public events, e.g. in Camden Passage, the Angel and live music events in Archway
- Started with a series of 'pop-up' events to animate underused space in street markets, e.g. running an 'international market' pop up at Chapel St Market
- Identified and promoted busking sites e.g. in Nag's Head town centre and Chapel Market

4a. Ensure that the borough's town centres, high streets and street markets continue to thrive

Last 12 months (*cont.*):

- Supported the re-location of Archway Market and delivered a two year programme of events underpinned by a vigorous programme of community engagement, with entertainment sourced from acts in the area
- Promoted Small Business Saturday and organised related events, such as Christmas lights and switch on events to increase festive footfall
- Pump primer grants (£25k) provided to facilitate business partner liaison, events participation and project management in our town centres
- In Archway, re-launched the shop-local loyalty card and improved signage to direct people to the businesses/shops they want to access
- In Finsbury Park, helping new businesses source refuse contracts, understand and challenge business rates and access council services
- Introduced the Nag's Head market to visual merchandising experts and architects which has led to substantial physical improvements and shaped the expansion of the market as it creates new business opportunities
- A range of environmental improvements have been rolled out across all town centres including managing and implementing the Cleaner, Greener, Safer Campaign to tidy up Town Centres
- Working with Ticketmaster and Expedia in the Angel so that they are now able to link with City and Islington College to encourage local employment

4a. Ensure that the borough's town centres, high streets and street markets continue to thrive

Next 12 months:

- Lead a campaign against business rates increases, and continue to give advice to traders on reducing rates bills
- Inclusive places – making sure our town centres and markets are accessible (both easy to get to and easy to get around, especially for the mobility impaired), for example by conducting pavement inspections of town centres
- Welcoming new businesses to our high streets, with advice on refuse contracts, tackling crime and accessing services, and working with Angel.London
- Improve public realm, such as working with TfL to complete the removal of the Highbury Corner gyratory, and create more attractive public space
- More designing-out-crime initiatives to be taken, for example in Nag's Head
- Through our Town Centre Management Groups, continuing to liaise with businesses to better target actions against crime and anti-social behaviour including moped mobile phone theft, aggressive begging, fly tipping and littering

4a. Ensure that the borough's town centres, high streets and street markets continue to thrive

Next 12 months (*cont.*):

- Work with traders and partners, to deliver infrastructural improvements of existing street markets, including traffic management changes at Chapel Market
- Running more street market demonstration projects to test out ways of increasing market sales
- Using campaign and E-commerce platforms to promote street markets and promote retailers and traders in different town centres, high streets and markets
- Using signage to strengthen individual place identities, for example introducing new street furniture to brand Fonthill Road as a distinctive fashion district
- Maintaining the multi-purpose offer of town centres, for example by protecting recreational space against development, including through the Review of the Local Plan
- Increasing support for alternative business models, for example worker co-operatives, as a means to spread wealth more widely in Islington

5. Seek to ensure that wealth generated locally is spent locally and re-invested back into the local economy

5a. Seek to ensure that wealth generated locally is spent locally and re-invested back into the local economy



ISLINGTON

Last 12 months:

- New commissioning framework for the appointment of affordable workspace operators adopted by the Executive in April 2018
- Leading by example at the town centre level, setting up a local apprenticeship scheme for young people in the waste management sector

Next 12 months:

- Develop a new corporate Social Value strategic framework, to allow reporting on SV outputs across the Council
- Work with anchor institutions on a co-ordinated approach to Social Value at a local level
- Embed a new contract management approach to ensure affordable workspace brings long term social value benefit for the community

6. Support and strengthen inclusive economic activity in the borough's business clusters as key opportunity areas for residents and micro/small businesses

6a. Support and strengthen inclusive economic activity in the borough's business clusters

Last 12 months:

- Collaboration with Capital Enterprise to understand the tech sector in Old Street and with Nordicity to research the creative industry sector in Clerkenwell
- Affordable Workspace secured close to existing clusters, including 7 sites in the Old Street District
- Developing relationships and promoting small businesses in clusters at Brewery Road, Finsbury Park, Clerkenwell and the Knowledge Quarter
- Face to face advice and support to cluster businesses on expansion, sustainability and attracting investment
- Initiating work on responsible business practice and inclusion, with Heart Of The City and City Of London Corporation, to help strengthen links to the tech sector

Next 12 months:

- Responsible business events aimed at developing business networks focussed on 'doing good locally'
- Strengthen support for business clusters, including work to strengthen links with the Tech cluster in Old Street and the Clerkenwell Design Cluster
- Affordable Workspace Strategy will support existing local business clusters and support the growth of emerging sectors
- Working with the Corporation of the City of London to develop a programme of partnership activities which deliver tangible benefits for local people

Other emerging objectives and initiatives for the Inclusive Economy Strategy

Other emerging objectives and initiatives for the Inclusive Economy Strategy

Provide practical support to residents to help with the cost of living and reduce the number of local residents living in in-work poverty

Next 12 months:

- Develop an Islington approach to local wealth-building, to ensure that wealth is broadly owned and locally rooted
- Promote access to responsible finance options for residents and businesses e.g. credit unions
- Support the London Living Rent in the new Local Plan, to make Islington more affordable to workers on middle incomes
- Continue to promote the London Living Wage with employers in Islington, as part of a Responsible Business Package
- Develop a programme to target sectors with potential for growth in middle skill occupations and identify practical support to cultivate more jobs
- Promote self-employment to local residents and support skills/capacity building, including for young people

Timeline for the Inclusive Economy Strategy

When	Activity
May – September 2018	<ul style="list-style-type: none">• Evidence collation, analysis and drafting
October 2018 – early 2019	<ul style="list-style-type: none">• Consultation – partners and public• Micro/small business survey
Spring 2019	<ul style="list-style-type: none">• Analysis of consultation responses• Presentation of business survey• Final drafting and presentation to the Executive
Early Summer 2019	<ul style="list-style-type: none">• Inclusive Economy Strategy launched• Action plan into implementation
January 2020	<ul style="list-style-type: none">• 6-month implementation review

Comments, suggestions and questions



ISLINGTON

Executive Member for Environment and Transport - Performance Presentation

Page 59
E&R Scrutiny Committee

5th November 2018

Agenda Item B4

Fuel Poverty

- 600-700 households a year receiving '**Energy Doctor in the Home**' small measures and advice
- More than 75 high-risk households have received substantial energy efficiency packages through '**Warmth on Prescription**' over the last four years
- Bulk-referrals to the annual **Warm Home Discount**, with over 5,700 households signed up since Nov 2013. Alongside debt relief activity, cost savings of £1.1m have been brought into the Borough
- **Angelic Energy** launched in Oct 2017 and now has over 2,600 customers, with 5,200 meter points on supply (first year target 4,000)
- Approximately 72% of those now benefitting from lower tariffs and smart meters are Islington residents
- It now offers 100% renewable electricity and the £140 Warm Home Discount for those on pension credit

Seasonal Health Interventions Network - SHINE

- Across 2017/18, 2,548 vulnerable residents referred, each being offered an average of four to five interventions
- An estimated average £213 annual household saving achieved by SHINE London customers in 17/18
- From 2018-19, **SHINE funding has tripled** to expand across all London Boroughs. SHINE London is funded by EDF and GLA.

Energy Services

- **Solar Together London** – A pilot group buying scheme for solar panels in the private housing sector. Over 400 Islington residents registered interest, the highest proportion of any borough. Over 100 properties have accepted the formal offer, increasing solar in the borough by over 25%.
- Nine grants for energy efficiency improvements from the **Energising Small Business fund** providing average annual savings of over £500 to recipients and total annual carbon savings of around 17 tonnes
- Three staff now trained to provide **Display Energy Certificates** for larger public buildings. Allowing in-house provision for the first time.
- **Monitoring and targeting** – visits to 118 buildings including schools, libraries, housing estates and administrative buildings in 2017/18, identifying up to 7,000,000 kWh of potential savings
- Over 700 **LED light fittings installed at the Town Hall**, reducing the buildings electricity consumption by 19% in the last 5 months, saving 42,000 kWh to date.

Air Quality

- We are now **monitoring air pollution** outside every one of the 63 schools in the borough, fulfilling a manifesto pledge.
- Introduced the first **Ultra Low Emission Vehicle Zone** (with Hackney) across nine streets in Shoreditch. At peak times, all but the cleanest vehicles are banned to help tackle the city's air pollution crisis.
- Supporting businesses through Zero Emission Networks, Clean Air Villages and Business Low Emission Neighbourhoods
- Working with the Canal and River Trust to create the UK's first **ECO Mooring Zone** on the Regents Canal, encouraging boat owners to use electric charging points instead of diesel or solid fuel.
- **Anti-idling campaign** at key Borough hotspots, including working with Wittington Hospital ambulance drivers in the spring, and currently with Holloway Bus Garage.
- Introduction of marked Barbecue Area on **Highbury Fields**
- Parking policy developments being considered to further discourage the use of diesel and other higher emitting vehicles

- Transformation of five dangerous junctions/one-way systems: **Archway** completed June 2017; **Highbury Corner** construction commenced in June 2018; **Old Street** construction to commence in November 2018; design work to make **Kings Cross and Nag's Head** safer for pedestrians and cyclists underway
- Successful 'Open Call for Design Ideas' (similar to a design competition) undertaken in early 2018 to deliver 'Iconic Gateway' at **Old Street Roundabout**. Procurement of design team and design work soon to commence.
- Major public realm improvements planned for Central Street and also Clerkenwell Green
- **Upper Holloway bridge** strengthening and **Crouch Hill bridge** jacking works are complete, the roads being open to normal traffic.
- Islington's first cycle **Quietway** (Quietway 2) opened in September 2018.
- Extension of the cycle **North-South Superhighway** (CS6) also opened in September 2018
- 87 Council EVCP's (**Electric Vehicle Charging Points**), with a further 100 to be installed over the next 12 months
- Public consultation on new Islington **Transport Strategy** to take place in late 2018/early 2019

Waste and Recycling

- Along with the majority of NLWA boroughs, Islington's **recycling rate** fell last year (17/18), locally from 31.6% to 29.5%. This was due to a fall in dry recycling tonnages and tighter industry-wide contamination tolerances
- Of the 12 Inner-London Boroughs, Islington's rate was the fourth highest.
- However, our 17/18 '**residual (non-recycled) waste per household**' figure was the lowest it has ever been at 375kg, the second lowest of all London Boroughs.
- Very challenging 18/19 NLWA recycling target for Islington of 36.1% on a trajectory to 50% by 2020. The first quarter 18/19 rate was 28.7%
- Implemented the '**village principal**', with doorstep collection dates for refuse and recycling changing across the borough for improved efficiency through neighbourhood working.
- Substantial and consistent reduction in **missed collections**, with 18/19 monthly average now at 279, compared to 17/18 average monthly figure of 550. Improvements supported by new fleet vehicles.

SES Cleansing Operational Performance

- **New street cleansing** service launched in June, introducing 86 barrow beats covering every road in the borough five days a week, new neighbourhood-based reactive cleansing teams and substantial reduction in vehicles required to deliver the service
- There has also been a substantial **service transformation** through improved technology, including in-cab devices, improved back office digital systems and mobile phones for all front-line staff
- Both internal and external **street cleanliness surveys** have indicated noticeable improvement in the borough's cleanliness, including litter, detritus, graffiti and fly-posting over last year.
- Independent 'Keep Britain Tidy' survey data also showed a 5% increase in surveys being marked as the top three grades (A, B+ and B)
- In 17/18, 93% of **fly-tips** on the public highway were removed within 24 hours of being reported, maintaining the improved performance delivered during 16/17
- Continuing improving trend in overall fly-tip numbers (all land types) with the figure for the first quarter of 18/19 standing at 403 compared to that for the same quarter last year of 727.

Parks and Cemeteries

- Completed **major refurbishments** at Archway Park, Milner Square and Kinloch Gardens.
- Caledonian Park Clocktower project nearing completion, now scheduled for December 2018
- 5000 hours of **volunteering in parks** in 17/18, alongside 35 active **Friends groups**
- In June we held the Parks Festive Fortnight celebrating Love Parks and the first ever National Park City Week
- We received 180 entries for '**Islington in Bloom**' and over 300 entries for the school poster competition.
- Islington won Gold in the Conservation Area Category and Silver Gilt in the City Category of 'London in Bloom'
- **Cemetery Extension Projects** - Trent Park Extension due for completion by the end of October whilst the contract for the installation of new mausolea at the HRC (the old Horticultural Resource Centre site) is due for completion in Spring 2019
- Islington Crematorium is part of a recycling of metals scheme that has raised £15k to date for local bereavement charity 'Surviving the Loss Of your World' (SLOW)
- Improvements made to the **Crematorium chapel** and media facility, including visual tributes and secure web streaming to offer more choice to families

SCRUTINY TOPICS AND WORK PROGRAMME 2018/19

5 NOVEMBER 2018

- 1) Scrutiny Review: Witness Evidence (Garden Class room & Octopus Network)
- 2) Q1 Performance Report (2018/19)- Employment & Skills
- 3) Annual Report of the Executive Member for Economic Development (2017/18)
- 4) Annual Report of the Executive Member for Environment (2017/18)
- 5) Work Programme

4 DECEMBER 2018

- 1) Scrutiny Review: Witness Evidence
- 2) Q2 Performance Indicator Report (2018/19)- Environment
- 3) Work Programme

22 JANUARY 2019

- 1) Scrutiny Review: Witness Evidence
- 2) Work Programme

26 FEBRUARY 2019

- 1) Quarter 3 Performance Report (2018/19)- Employment & Skills
- 2) Scrutiny Review: Witness Evidence
- 3) Fire Safety Scrutiny – 12 month report back

28 MARCH 2019

- 1) Scrutiny Review: Final Report
- 2) Scrutiny Review: Draft Recommendations

7 MAY 2019

- 1) Work Programme
-
-

This page is intentionally left blank